

# FRAUDCON

2 0 2 6

Strengthening organisational defences for a fraud-resilient future

5-7 MAY 2026 | SYDNEY MASONIC CENTRE (SMC)

Speakers include:



**Matthew Michael**  
Executive Manager -  
Fraud & Scams Strategic  
Programs  
Westpac



**Rachel Pellow**  
Head of Internal Audit &  
Risk Management  
Visy



**Ben Rix**  
Head of Crime Detection &  
Target Development  
National Australia Bank



**Jayde Richmond**  
General Manager, National  
Anti-Scam Centre  
Australian Competition &  
Consumer Commission



**Jihad Zein**  
Global Head of  
Governance, Risk, &  
Assurance - Group IT  
Toll Group



**Santanu Lodh**  
Chief Information  
Security Officer  
OFX



**Gemma Kyle**  
Chief Risk Officer  
Rest



**Iain Hart**  
Head of Risk Management  
Crown Resorts



**Jane Couchman**  
Chief Risk Officer  
Aware Super



**Ken Gamble**  
Executive Chairman  
IFW Global



**Yael Weiss**  
Head of Internal Audit ANZ  
Bupa



**Amelia Limbrick**  
Senior Manager -  
Customer Security, Fraud,  
& Scam Governance  
TPG Telecom



**Tim Meagher**  
Head of Global  
Investigations - Asia  
Pacific  
Uber



**Samantha Yorke**  
Authority Member  
Australian  
Communications and  
Media Authority (ACMA)



**Miguel Aguado**  
Vice President -  
Compliance  
Ria Money Transfer

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# Where Australia's fraud, risk & governance leaders unite

**FraudCon 2026** is unlike any fraud event in Australia. It's a practitioner-led forum built for leaders who are shaping the future of fraud prevention in Australia.

Fraud is evolving faster than organisations can adapt. AI-generated identities, cross-channel scams, insider manipulation, data integrity failures and governance blind spots are converging into a systemic threat. Yet most events still treat fraud as a technical problem to be "managed" rather than a strategic, organisational risk that demands integrated leadership, cross-functional intelligence, and cultural transformation.

**FraudCon 2026** has been designed to break that pattern.

Every session is engineered to give delegates insights they can use immediately: how early-warning indicators emerge in data, how controls fail under pressure, how investigations unravel, how boards gain or lose confidence, and how leaders can rebuild integrity after a breach.

**FraudCon 2026** is where Australia's fraud leaders stop reacting and start redesigning.

## FraudCon 2026 Advisory Board:



**Iain Hart**  
Head of Risk Management  
**Crown Resorts**



**Arunava Dutta**  
Head of Staff Risk - Staff  
Fraud (Group Fraud Risk  
Management)  
**Standard Chartered Bank**



**Marlene Sadhai**  
Senior Manager - Enterprise  
Compliance Financial Crime  
(Fraud & AML Officer)  
**Aware Super**



**Ken Gamble**  
Executive Chairman  
**IFW Global**



**Jeremiah Seyrak**  
Executive Manager - Risk &  
Compliance  
**Abacus Group**



**Anthony White**  
Manager Oceania - Fraud &  
Counterfeit  
**Canon Australia**

## Top 7 Reasons to Attend:

- 1 Hear how leading organisations like **CSIRO & Bupa** embed fraud controls into risk and operational-resilience frameworks
- 2 Stay ahead of AI-driven & digital fraud threats with help from **Crown Resorts & Aware Super**
- 3 Leverage data-driven systems, AI and automation to detect & act on fraud alerts in real time
- 4 Learn how **Coles** built an internal culture that promotes integrity, trust & early detection of insider threats
- 5 Hear how **Westpac** protects customers and digital channels from scams and account takeovers
- 6 Improve internal investigations & evidence management with guidance from **Visy**
- 7 Gain candid, real-world insights shared under Chatham House Rules that you can apply immediately

# Speakers



**Porus Govekar**  
Head of Compliance  
[Lottoland](#)



**Amelia Limbrick**  
Senior Manager -  
Customer Security, Fraud,  
& Scam Governance  
[TPG Telecom](#)



**Santanu Lodh**  
Chief Information  
Security Officer  
[OFX](#)



**Kirsten Moore**  
Human-Centred AI &  
Cybersecurity Lead  
[CSIRO Data61](#)



**Gaby Carney**  
Senior Fellow - Strategic AI  
[UTS Human Technology  
Institute](#)



**Dali Kaafar**  
CEO Founder | Executive  
Director  
[APATE.AI | Macquarie  
University Cyber Security  
Hub](#)



**Jane Couchman**  
Chief Risk Officer  
[Aware Super](#)



**Ahmed Al-Ani**  
Senior Data Scientist  
[Cuscal](#)



**Matthew Michael**  
Executive Manager -  
Fraud & Scams Strategic  
Programs  
[Westpac](#)



**Jihad Zein**  
Global Head of  
Governance, Risk, &  
Assurance - Group IT  
[Toll Group](#)



**Gemma Kyle**  
Chief Risk Officer  
[Rest](#)



**Rachel Pellow**  
Head of Internal Audit &  
Risk Management  
[Visy](#)



**Ankitha Mahishi**  
Head of Internal Audit  
[Tokio Marine Management  
Australasia](#)



**Yael Weiss**  
Head of Internal Audit ANZ  
[Bupa](#)



**Cassandra Cross**  
Associate Dean  
(Learning & Teaching)  
Faculty of Creative  
Industries  
[Queensland University of  
Technology](#)



**Joanna Cappelluti**  
General Counsel  
[EssilorLuxottica](#)



**Megan Motto OAM**  
Strategic Counsel  
[Codex Communications](#)



**Simone Sant**  
General Counsel &  
General Manager -  
Corporate Security  
[TPG Telecom](#)



**Miguel Aguado**  
Vice President -  
Compliance  
[Ria Money Transfer](#)



**Katie Lourey**  
Head of Risk & Compliance  
[Gold Bullion Australia](#)



**Natalie Faulkner**  
Senior Managing Director  
Lead of Australian Risk &  
Investigations  
[FTI Consulting](#)



**Samantha Yorke**  
Authority Member  
[Australian  
Communications and  
Media Authority \(ACMA\)](#)



# CONFERENCE DAY 1 | Wednesday, 6 May 2026

08:15 Registration and welcome coffee  
08:50 Opening remarks from the chair



**Amelia Limbrick**  
Senior Manager - Customer Security, Fraud, & Scam Governance  
[TPG Telecom](#)

## UNDERSTANDING THE FRAUD THREAT LANDSCAPE

09:00 **Framing Australia's national response to the escalating fraud crisis**

- Addressing the scale of Australia's fraud problem and how law enforcement and regulators are evolving new strategies to combat it
- Examining how the National Anti-Scam Centre, AFP and industry coalitions are coordinating cross-sector responses to increasing fraud exposure
- Exploring next-generation prevention models linking government, banking, telecommunications and digital-platform ecosystems



**Jayde Richmond**  
General Manager, National Anti-Scam Centre  
[Australian Competition and Consumer Commission](#)

09:30 Daon Presentation

09:50 **PANEL DISCUSSION: How can organisations best protect themselves from the emerging frontier of AI-driven digital crime?**

- Where are AI-supported scams and deepfake frauds expanding the fastest, and how can organisations keep pace with detection?
- How must authentication, KYC and fraud controls evolve to combat synthetic identities and impersonation attacks?
- What gaps still hinder real-time intelligence sharing between industry and law enforcement, and how can those gaps be closed?



Moderator:



**Iain Hart**  
Head of Risk Management  
[Crown Resorts](#)



**Kirsten Moore**  
Human-Centred AI & Cybersecurity Lead  
[CSIRO Data61](#)



**Gaby Carney**  
Senior Fellow - Strategic AI  
[UTS Human Technology Institute](#)

Panellists:



**Santanu Lodh**  
Chief Information Security Officer  
[OFX](#)



**Marlene Sadhai**  
Senior Manager - Enterprise Compliance Financial Crime (Fraud & AML Officer)  
[Aware Super](#)



**Dali Kaafar**  
CEO Founder | Executive Director  
[APATE.AI](#) | [Macquarie University Cyber Security Hub](#)

10:30 Morning tea & networking

11:00 **Strengthening due diligence and transaction-monitoring controls to counter the next wave of financial crime**

- Identifying where gaps in customer, employee and supplier screening create the greatest exposure to fraud, sanctions non-compliance and reputational risk
- Enhancing transaction monitoring, KYC and enhanced due diligence to surface anomalous behaviour and evolving fraud patterns in real time
- Strengthening enterprise-wide screening and assurance across PEPs, sanctions, vendors and advisors to create a regulator-ready financial-crime posture



**Porus Govekar**  
Head of Compliance  
[Lottoland](#)

## STRENGTHENING ORGANISATIONAL RESILIENCE & FRAUD PREVENTION FRAMEWORKS

11:30 **Redefining fraud-control effectiveness to deliver measurable impacts**

- Moving beyond tick-box compliance to develop real-world fraud resilience and prevention outcomes
- Learning how to turn detection data, control maturity scores, and response times into executive-level performance dashboards
- Benchmarking your metrics against peer organisations to improve your ROI, secure funding, and demonstrate measurable impacts



**Jane Couchman**  
Chief Risk Officer  
[Aware Super](#)

# REGISTER TODAY!

12:00 **Developing an internal culture to promote integrity, trust, and early detection of insider threats**

- Creating trusted, well-protected speak-up channels to enhance employee confidence and reporting transparency
- Detecting emerging insider risks faster using behavioural analytics to identify patterns before they escalate
- Reinforcing organisational integrity by ensuring leaders model the ethical behaviour and accountability they expect from others



**Ben Rix**  
Head of Crime Detection & Target Development  
[National Australia Bank](#)

12:30 Networking lunch

## HARNESSING DATA & TECHNOLOGY FOR EARLY DETECTION

13:30 **Fireside chat: How to enhance data-driven detection and continuous monitoring**

- What challenges do organisations face when shifting from manual fraud review processes to AI-driven detection systems, and how can those challenges be overcome?
- How can teams balance the power of automation with the need to manage false positives and an investigator's workload effectively?
- What skills, structures, and data capabilities are essential for organisations to interpret and act on fraud alerts in real time?

Moderator:



**Amelia Limbrick**  
Senior Manager - Customer Security, Fraud, & Scam Governance  
[TPG Telecom](#)

Panellists:



**Ahmed Al-Ani**  
Senior Data Scientist  
[Cuscal](#)



**Tim Meagher**  
Head of Global Investigations - Asia Pacific  
[Uber](#)

14:00 Partner presentation

14:20 **How regulatory enforcement is reshaping corporate accountability in the modern fraud era**

- Treating scam prevention as a core compliance obligation designed to withstand scrutiny, protect vulnerable customer segments, and avoid multi-million-dollar penalties
- Embedding detection, monitoring and customer-safety protocols into product, billing, contact centres and digital channels to reduce exposure, strengthen trust & demonstrate good-faith governance
- Translating enforcement outcomes into improved policies, clearer accountability, and stronger cross-functional escalation frameworks to create sustainable fraud defence and long-term reputational immunity



**Samantha Yorke**  
Authority Member  
[Australian Communications and Media Authority \(ACMA\)](#)

15:00 Afternoon tea & networking

## CREATING DIGITAL TRUST, SAFEGUARDING CUSTOMERS & DEFENDING YOUR REPUTATION

15:30 **Identity & account takeovers: Managing their impact on the scam ecosystem**

- Reinforcing authentication and verification processes to prevent unauthorised access during account creation and login
- Detecting and disrupting suspicious behaviour early through behavioural analytics and continuous monitoring
- Coordinating fraud, cybersecurity, and customer teams to ensure a seamless, secure digital experience that builds ongoing client trust



**Matthew Michael**  
Executive Manager - Fraud and Scams Strategic Programs  
[Westpac](#)

16:00 **Creating digital-trust frameworks that align fraud, cyber, audit, and privacy teams**

- Defining what "digital trust" means across fraud prevention and data governance functions
- Balancing data-sharing needs with privacy obligations to build public and regulator confidence
- Establishing enterprise-wide accountability models for



**Jihad Zein**  
Global Head of Governance, Risk, and Assurance - Group IT  
[Toll Group](#)


16:30 Closing remarks from the chair

16:35 Networking drinks



# CONFERENCE DAY 2 | Thursday, 7 May 2026


08:30 Welcome coffee  
08:50 Opening remarks from the chair

 **Gemma Kyle**  
Chief Risk Officer  
[Rest](#)

## ELEVATING INVESTIGATIONS, AUDITS & EVIDENCE MANAGEMENT


09:00 **From tip-off to building a case: Developing best-practice triage and evidence management**

- Improving internal investigation efficiency by prioritising credible reports and allocating resources where they have the greatest impact
- Establishing stronger cases by collecting and documenting evidence that meets legal and regulatory standards
- Protecting organisational integrity by maintaining privacy, confidentiality, and a defensible chain of evidence from start to finish


 **Rachel Pellow**  
Head of Internal Audit and Risk Management  
[Visy](#)

09:30 **PANEL DISCUSSION: How can organisations best equip internal audit teams with the tools, access, and authority needed to detect fraud early?**

- Where are internal audit teams most frequently blindsided by fraud risk today, and how can they anticipate emerging exposure points earlier?
- How can auditors evaluate fraud controls, data integrity, and escalation pathways without becoming operational owners or losing independence?
- What audit analytics, behavioural indicators, or control maturity metrics are proving most effective in surfacing early warning signs?
- What governance mechanisms help auditors challenge management, secure timely access to information, and protect whistleblowers without political backlash?

Moderator:  
 **Gemma Kyle**  
Chief Risk Officer  
[Rest](#)

Panellists:  
 **Ankitha Mahishi**  
Head of Internal Audit  
[Tokio Marine Management Australasia](#)

 **Yael Weiss**  
Head of Internal Audit ANZ  
[Bupa](#)

10:10 Partner presentation  
10:30 Morning tea & networking


## LEVERAGING PROSECUTION, LITIGATION & ENFORCEMENT TO LIMIT EXPOSURE

11:00 **Navigating parallel investigations across civil, regulatory, and criminal fronts**

- Coordinating multiple investigations strategically to minimise risk, duplication, and cost
- Managing disclosure and regulator communications strategically to protect legal standing and preserve evidence integrity
- Preserving organisational credibility and stakeholder trust through transparent communication and decisive governance under scrutiny


11:30 **Understanding the reality of fraud victimisation**

- Identify the deliberate techniques used by offenders to deceive victims
- Demonstrate the impact of fraud on victims, encompassing an array of financial and non-financial harms
- Outline ways to improve current responses to fraud victims from an organisational perspective

 **Cassandra Cross**  
Associate Dean (Learning & Teaching) - Faculty of Creative Industries  
[Queensland University of Technology](#)

12:00 **Securing international investigations through effective evidence sharing**

- Expediting investigations and asset recovery by cultivating trusted relationships with overseas agencies and enforcement partners
- Reducing legal and operational risk by understanding privacy, evidentiary, and procedural requirements across the key jurisdictions
- Streamlining complex cases by applying best practice to overcome delays, data-sharing barriers, and cross-border bottlenecks


 **Ken Gamble**  
Executive Chairman  
[IFW Global](#)

12:30 Networking lunch

## BUILDING BOARD, AUDIT COMMITTEE & STAKEHOLDER CONFIDENCE

13:30 **PANEL DISCUSSION: How can organisations give boards & audit committees real confidence in internal fraud oversight frameworks?**

- What level of visibility and assurance do boards now expect from management when it comes to fraud risk exposure and mitigation?
- How can executives present fraud data, metrics, and incidents in a way that creates genuine confidence with senior executives and the board rather than just allowing them to tick a compliance box on a checklist?
- What governance structures or reporting mechanisms are most effective in helping boards challenge and support management on fraud prevention initiatives?

Moderator:  
 **Joanna Cappelluti**  
General Counsel  
[EssilorLuxottica](#)

Panellists:  
 **Anthony White**  
Manager Oceania - Fraud & Counterfeit  
[Canon Australia](#)

 **Simone Sant**  
General Counsel & General Manager- Corporate Security  
[TPG Telecom](#)

14:10 Partner presentation

14:30 **Turning fraud metrics into integrity insights to build stakeholder confidence**


- Demonstrating accountability in governance and regulatory disclosures by embedding clear, data-backed fraud, and integrity metrics to show real progress and control effectiveness
- Translating complex fraud data into transparent insights to enhance credibility with boards, regulators and investors
- Using integrity reporting to strengthen compliance alignment, build trust, and prove the organisation's resilience under scrutiny

15:00 Afternoon tea & networking

## CREATING A RESILIENT WORKFORCE AND CULTURE


15:30 **Advancing internal investigative capabilities to stay ahead of emerging fraud risk areas**

- Fostering advanced analytical and forensic techniques to enhance early identification of emerging fraud patterns
- Deepening coordination between investigation, audit, and compliance teams for efficient and effective case resolution
- Leveraging technology and behavioural insights to enhance the investigations accuracy and effectiveness

 **Miguel Aguado**  
Vice President - Compliance  
[Ria Money Transfer](#)

16:00 **Leading an enterprise-wide response during high-risk integrity events**

- Strengthening cross-functional coordination to contain incidents quickly and protect customers, data and operational continuity
- Managing regulator, board, media and stakeholder expectations with clarity, transparency and controlled escalation
- Embedding long-term cultural, structural and governance improvements that enhance organisational resilience and reduce future risk

 **Katie Lourey**  
Head of Risk and Compliance  
[Gold Bullion Australia](#)

16:30 Closing remarks from the Chair & conference adjourns



# REGISTER TODAY!



# PRE-CONFERENCE MASTERCLASS

## Tuesday, 5 May 2026

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AVAILABLE TO BOOK SEPARATELY OR AS A PART OF YOUR 3-DAY CONFERENCE PASS

The pre-conference masterclass provides attendees with morning and afternoon tea breaks, as well as a 1-hour lunch break, offering extra networking opportunities and in-depth learning. Each masterclass starts at 9:00 and ends at 4:30 PM.

### MASTERCLASS : How to redesign fraud control frameworks for the AI-driven future

As AI reshapes financial crime and CPS 230 redefines accountability, traditional fraud frameworks are no longer fit for purpose.

This masterclass equips risk and compliance leaders with the skills they need to re-engineer fraud-control systems that are faster, smarter, and ready for AI-enabled threats.

Through practical case studies and guided exercises, you'll learn how to unify fraud, AML, and cyber controls into one adaptive framework that strengthens governance, resilience, and regulatory confidence.

#### Learning Outcomes

1. Diagnose vulnerabilities in existing control environments and pinpoint where AI and automation create new exposure
2. Integrate fraud, cyber, and operational-risk defences into a single, auditable resilience model aligned with CPS 230 and ISO 31000
3. Govern AI and machine-learning models ethically, from data integrity to bias management and model validation
4. Reinforce assurance and accountability through dynamic three-lines-of-defence testing and continuous fraud-control monitoring
5. Prove control effectiveness and return on investment to boards through actionable metrics, benchmark dashboards, and audit-ready reporting



**Natalie Faulkner**

Senior Managing Director - Lead of Australian Risk & Investigations  
FTI Consulting



## Partner with FraudCon 2026 & position your organisation at the forefront of fraud prevention and detection

**FraudCon 2026** offers a powerful opportunity to engage with senior leaders from across Australia's public and private sectors who are driving fraud prevention, detection, and response strategies.

Bringing together Chief Risk, Compliance, and Security Officers, alongside heads of fraud, investigations, governance, and integrity, this summit attracts the key decision-makers responsible for protecting organisational trust, data, and value.

This is your opportunity to connect with a highly targeted audience actively seeking tools, partnerships, and expertise to combat evolving fraud threats.

Contact **Milad Etemadi** at [milade@questevents.com.au](mailto:milade@questevents.com.au) or **+61 (0)478 195 857** to discuss how we can help you connect with your ideal audience.



# Registration

<b>3 DAY STANDARD PACKAGE</b> (Main Conference & Pre-conference Masterclass) <b>5-7 MAY</b>	<b>2 DAY STANDARD PACKAGE</b> (Main Conference only) <b>6-7 MAY</b>	<b>PRE-CONFERENCE MASTERCLASS ONLY</b> <b>5 MAY</b>
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